



**Applicability/Availability:** Little Ocmulgee EMC’s Prepaid Metering program is available to single phase, non-demand residential members that have a 200 AMP service, served with a self-contained meter.

**New Members:** New members opting into the Prepaid Metering program will be required to complete a membership application if an application is not currently on file. A membership fee of \$5.00, an account setup fee of \$15.00 and minimum of \$50.00 for daily usage (\$70.00 minimum total) is required for initial service. Prepaid accounts will be charged a standard residential energy rate and monthly service charges.

**Existing Members:** Existing members opting to convert their account to prepaid will have any existing deposits or credits applied to account balances or to their prepay account. Members must pay in full all pre-existing fees and unbilled energy or select to participate in the debt management program before an account can be converted from postpaid to prepay. The new prepay account must have a minimum balance of \$50.00 for daily usage.

**Debt Recovery:** Existing members with account balances may be eligible to use the debt management program. For each payment that is made on the prepaid account, a portion will go towards their outstanding account balance. If debt recovery is utilized, 35% of each recharge (payment) will be applied to the debt until the balance is eliminated. **Debt recovery will not be applied to the initial \$50.00 minimum balance.**

**Payments:** Payments can be made at Little Ocmulgee EMC’s offices during normal working hours. Payments can be made 24 hours a day via credit card, debit card, or check by phone at 800-342-1290, or online at [www.loemc.com](http://www.loemc.com). **If you normally pay by cash, after hours you can purchase a pre-paid Visa card at any Wal-Mart or at most convenient stores. Minimum Payments for Prepay is \$10.00.**

**Bill Viewing and Bill Calculation:** Little Ocmulgee EMC’s Member Portal Service enables you to view your daily usage, receive notifications, and make smaller payments (\$10.00 minimum payment) as often as you would like or as your budget allows. The prepaid account will be calculated daily with daily adjustments of all charges and fees deducted from the prepaid credit balance.

**Billing:** Prepaid accounts do not receive paper statements. Prepay accounts are not eligible for e-bills. Daily prepaid account history (usage, charges and payments) will be available by phone or via the internet at [www.loemc.com](http://www.loemc.com). The website will also allow you to modify your notification settings. **You are solely responsible** for managing and updating the notification settings on your prepaid account(s). All low balance and disconnect notices will be sent in the manner you select for your account. Failure to maintain your notification settings may result in disconnection without further notice. Notifications can be sent via email or text. **Failure to receive the notification(s) will not affect the disconnection process as the Cooperative is unable to verify the receipt of automatic notifications. It is the member’s responsibility to ensure that a credit balance is maintained to continue service.**

**Disconnection and Minimum Payments for Reconnection:** A prepaid account will be subject to **automated** mechanical disconnection any time your account does not have a credit balance. **Any returned checks or other fees on the account will be charged to the members’ account immediately. If this causes the credit balance to be exhausted, service will be subject to disconnection immediately. To restore service, you must recharge your account to a minimum of \$25.00.**

**Payment Arrangements:** Prepaid accounts are not eligible for payment arrangements. Energy assistance credit will only be applied when payment is received, not pledged.

**If an account is disconnected and does not become active after seven (7) days,** the account will be considered inactive and Little Ocmulgee EMC will mail a final bill to the last known address on file.(Daily charges will still apply for these seven (7) days)

**Termination of Service and Final Billing:** Service terminated at the request of the member will receive a refund of any remaining credit on the account after all final bill amounts have been calculated.

**Conversion to Post-paid Service:** You may elect to convert your account from prepay to post-paid service at any time, although you will be required to pay all account balances and may be subject to required deposits. If ever in conflict with the general Service Rules and Regulations, the Terms of Service apply.

**Safety Notice: I understand there are risks to persons and property associated with Pre-Pay’s immediate disconnection of electric service for non-payment as well as its immediate reconnection of electric service by payment for disconnected service. I understand it is my sole responsibility to protect any persons and property under these circumstances.**

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My signature below indicates I have reviewed and agree to the terms of service for prepay accounts.

Signature \_\_\_\_\_ Date \_\_\_\_\_

Printed Name \_\_\_\_\_ Member Separator \_\_\_\_\_



**Account Information**

Name: \_\_\_\_\_ SSN#: \_\_\_\_\_ Drivers License#: \_\_\_\_\_

Spouse: \_\_\_\_\_ SSN#: \_\_\_\_\_ Drivers License#: \_\_\_\_\_

Mailing Address: \_\_\_\_\_

Date: \_\_\_\_\_ Service Order # \_\_\_\_\_ Account # \_\_\_\_\_

Home or Work Phone #: \_\_\_\_\_ E-mail: \_\_\_\_\_

Location: \_\_\_\_\_ Meter #: \_\_\_\_\_

**Alerts and Reminders**

_____	_____	\$ _____	_____
<b>Mobile Phone #</b>	<b>Mobile Service Provider:</b>	<b>Low Balance Notification:</b>	<b>E-mail address</b>
	<b>Text Message</b>	<b>Email</b>	<b>Push Notification</b>
			<b>Member please initial each item that was discussed with you</b>
Account Profile Change	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Returned Check Alert	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Payment Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Service Connected	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Service Disconnected	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Service Reconnected	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Low Balance Threshold Reached	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Balance and Usage Alert	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Pending Auto Disconnect Alert	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

\_\_\_\_\_ **LOEMC Mobile App**

\_\_\_\_\_ **LOEMC Website**

\_\_\_\_\_ **I was given Account #**

\_\_\_\_\_ **I was given a password**

\_\_\_\_\_ **Tested for my Text**

\_\_\_\_\_ **Tested for my Email**

I authorize Little Ocmulgee EMC to initiate my prepay account with the options I have selected above. I have reviewed and agreed to the terms of service for prepay accounts. I understand that I may elect to convert to a traditional post-pay account at any time with the knowledge that I may be required to pay a deposit and any previous balance due at that time.

\_\_\_\_\_ **Member Signature**      \_\_\_\_\_ **Date**      \_\_\_\_\_ **Little Ocmulgee EMC Representative**      \_\_\_\_\_ **Date**

**Debt Management**

Previous Balance       Inactive/Final Bill

I cannot pay the entire balance I owe to sign up for prepay. I understand that I can sign up for prepay as long as I pay the required \$50.00 for new service. Depending on the amount I owe, I may be required to pay a portion of what is owed when I sign up for prepay and then place the unpaid balance in debt management. The Balance of \$ \_\_\_\_\_ will be set up in debt management at a repayment rate of 35%. I understand that each time I put a credit payment on my prepay account, 35% of this amount will be applied to my previous balance. I will get no other extension on this amount and must maintain a prepaid credit balance to keep my power on. Failure to follow these guidelines could require me to withdraw from the prepay program, set up a traditional electric account with a deposit and pay the entire previous balance in full.

\_\_\_\_\_ **Member Signature**      \_\_\_\_\_ **Date**      \_\_\_\_\_ **Little Ocmulgee EMC Representative**      \_\_\_\_\_ **Date**